

Rhythm Healthcare Fortifies DME Partner Success with Industry-Best Five-Year Warranty on Key Oxygen Concentrators

The extension of coverage to five years on core products underscores Rhythm Healthcare's confidence in ensuring uninterrupted patient care and operational efficiency for its Durable Medical Equipment (DME) partners.

New York, NY – January 13, 2026 – Rhythm Healthcare, a market leader in respiratory and durable medical equipment, today announced a significant warranty extension for its most popular oxygen concentrator models, moving coverage from three years to five years. This enhancement places Rhythm Healthcare's warranty coverage among the best in the industry and is a direct investment in the success of its DME partners.

This five-year warranty now applies to the following models:

- Portable Oxygen Concentrators (POCs): P2, P2-E6, P2-E7
- Stationary Oxygen Concentrators (SOCs): LM5BA

Driven by Excellence and Unmatched Reliability

Rhythm Healthcare's ability to offer a five-year warranty is directly linked to its demonstrated product quality, supported by an industry-low defect rate. This reliability is achieved through the **Rhythm Resolve program**, which is distinguished by providing brand new replacement units instead of repaired ones, ensuring patient care continuity and operational efficiency for DME providers.

Furthermore, Rhythm Resolve employs a unique, robust quality loop, powering continuous design improvement. "Offering a five-year warranty is a powerful statement of quality and trust," said Mitch Yoel, Chief Operating Officer of Rhythm Healthcare. "Our defect rate is exceptionally low because every single returned unit under Rhythm Resolve is delivered directly to us for root cause analysis. We do not simply recirculate repaired units to customers and patients through service centers. This process allows us to pinpoint failure modes, iterate, implement engineering improvements, and sustain the highest possible product quality. We are proud to now offer the industry's best warranty, providing our customers with two extra years of premium asset protection, at no additional charge."

A Strategic Advantage: Maximizing Efficiency and Total Cost of Ownership

For DME provider partners, this five-year coverage is a crucial asset that significantly reduces the total cost of ownership and stabilizes margins. The extension to five years offers:

- **Financial Advantage & Risk Mitigation:** Guaranteed coverage eliminates the financial burden of replacements or repairs for two additional years, protecting profitability and extending the useful life of the equipment.
- **Uninterrupted Service & Fleet Performance:** Confidence in equipment reliability and the provision of brand-new replacement units minimizes operational downtime for the DME provider and ensures superior patient care continuity.
- **Simplified Fleet Management:** The extended warranty period aligns capital planning, simplifies inventory management, and provides greater certainty in equipment lifecycle costs.

The Future of Partnership: Rhythm Resolve 2.0

The enhanced warranty is the first major milestone in the evolution of the Rhythm Resolve Program, reinforcing Rhythm Healthcare's dedication to a true partnership model.

"Our DME partners are essential to patient wellbeing, and their business success is our priority," added Mr. Yoel. "The five-year warranty is a cornerstone of our commitment to quality. We are excited to announce further improvements to the Rhythm Resolve Program in the near future, which will offer additional support and operational advantages to our valued customers."

The five-year warranty is effective immediately for all new purchases of the specified models.

About Rhythm Healthcare

Rhythm Healthcare is a market leader in respiratory and Durable Medical Equipment (DME), recognized for its portfolio of reliable oxygen concentrators. Focused on continuous innovation, engineering excellence, and unparalleled customer support, Rhythm Healthcare is committed to empowering patients with mobility and independence while offering industry-leading products and the robust Rhythm Resolve support program to its DME partners.